









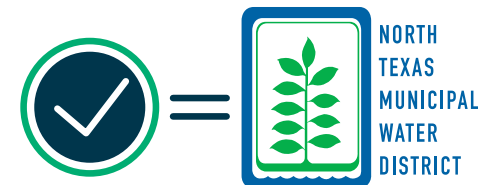
# QUESTIONS OR CONCERNS ABOUT YOUR WATER?

Homeowners who want more information about their water quality should consider these recommendations.

-  Review water quality information and Consumer Confidence Reports on your city or local water utility website and contact them with any questions (agency who sends your water bill).
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 View NTMWD water quality information online at [www.NTMWD.com](http://www.NTMWD.com), including monthly reports and the annual water quality report (aka, consumer confidence report). Over 130,000 tests conducted annually.
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 Contact NTMWD to learn how the water is treated and distributed to your city (local provider) at: [www.NTMWD.com](http://www.NTMWD.com), [publicrelations.info@ntmwd.com](mailto:publicrelations.info@ntmwd.com) or 972-442-5405

-  **If you wish to have additional testing performed:**  
Use a state-certified laboratory to provide sampling instructions, containers, and ensure accurate results. You can find an accredited laboratory in Texas on the [TCEQ website](http://TCEQ website). Consumers should be cautious of, and do research on, any private companies offering free testing to sell products or services.
-  **Pool test kits are not a reliable method to test drinking water.**  
According to the Centers for Disease Control (CDC), pool kits take inaccurate readings over time; do not provide reliable, quantitative results; and lack calibration and standardization. You can learn more at [CDC.gov](http://CDC.gov).
-  **Beware of claims from companies advocating at-home filtration for water safety.**  
NTMWD's water is safe to drink without additional filtration. Some filters can help dissipate chlorine at the tap to reduce odor, taste and skin sensitivities. Look for filters labeled with NSF International (NSF/ANSI) approval. [DrinkTap.org](http://DrinkTap.org) has some additional filter guidelines.

For more information on water quality testing visit [NTMWD.com/safewater](http://NTMWD.com/safewater).



Check out these water resources, too:

