

Dear GSSUD Customers,

Public Notice: Upcoming Rate Adjustment 2025

The Gastonia-Scurry Special Utility District (GSSUD) will be implementing a rate increase to be effective for October usage on the November statement and we want to inform our customers about the reasons for this necessary adjustment.

Our current water system infrastructure is operating at or near its maximum capacity. In order to remain in compliance with state regulatory requirements, we must plan for the construction of significant capital improvements to improve system capacity, including updating pipelines and storage, pumping and supply facilities. These infrastructure upgrades are essential to support our community's current and future water needs while meeting strict state compliance standards.

Additionally, the North Texas Municipal Water District (NTMWD), from whom we purchase water, has increased the rates it charges the District due to rising production costs and regional growth. As a result, the District is also facing increased operational expenses.

This rate adjustment is essential to maintain the quality, reliability, and regulatory compliance of our water services. We appreciate your understanding and continued support as we work to improve our systems for the benefit of all our customers.

Water Rates 5/8"		Current		Adopted	
	Monthly Minimum	\$ 43.40	(43.18+.22)	\$ 63.40	
0-2.0 Kgal		\$ 6.00	per thousand	\$ 6.72	per thousand
2-4 K gal		\$ 8.22	per thousand	\$ 9.21	per thousand
4-7 K gal		\$ 10.08	per thousand	\$ 11.29	per thousand
7-10 K gal		\$ 11.95	per thousand	\$ 13.38	per thousand
10+ K gal		\$ 13.81	per thousand	\$ 15.47	per thousand

If you have any questions or concerns you can reach us via email at customerservice@gssud.com or with a phone call to our Customer Service Representatives at 972-452- 3388.

Sincerely,

GSSUD Management